



Joe Wiktorowicz
Vice President, Sales

January 16, 2001

Valley North American (1684)
499 Industrial Blvd. NE
Albuquerque, NM 87107

Congratulations! Enclosed is the award recognizing your Million-Dollar Booker status.

The efforts by your organization during the last year to achieve this distinction are greatly appreciated by the North American Van Lines team. Our success as an organization is dependent upon those agents who strive to be the best. It is always a pleasure to acknowledge the partners who have demonstrated the highest levels of commitment to achieving our mutual objectives.

Let's look forward to a repeat performance in 2001!

Regards,

A handwritten signature in black ink, appearing to read "Joe Wiktorowicz", with a stylized flourish at the end.

Joe Wiktorowicz
Vice President, Sales